

## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

#### Community

1. Community - CAT - Reduce bureaucracy in CATs
2. Community – CAT -More community asset transfer.
3. Community – community - without the widespread community voluntary services given so freely I shudder to think what would happen in some areas of Moray
4. Community – engagement - consider involving other businesses & groups.
5. Community - engagement - more discussions with community to see what needs to be done - and what is being done
6. Community - engagement - the public are not stupid - ask for advice and some of joe public were doing a professional job both now and up to retirement
7. Community – engagement - Wasting money on pointless consultations e.g. the £50,000 on how to run our schools and save money. The findings were predictable and very doable but thrown out by councillors which wasn't a surprise.
8. Community – funding - Cut backs over previous years leave nothing you should stop doing. Stop community councils funding
9. Community – funding - I regularly read council budgetary meeting reports and after starting with sound warning about the finances, there are then all sorts of discretionary funding requests granted. As unpopular as it may be, this needs to stop. While these grants are continuing, other groups / events will ask for similar. Once the message gets out that no non-statutory funding will occur, other funding sources will be sought by those concerned. "
10. Community – funding - no more arts funding, stupid statues and stuff like that. if people want that sort of thing they should dip into their own pockets.
11. Community - funding - Reduce subsidies to community groups
12. Community – funding - review funding and support across the social area to ensure local community members are equally supported in addition to refugees
13. Community – funding - scrutiny of 3rd sector / other organisations that provide services .
14. Community - funding - Stop funding groups like FACT, etc. and bring these functions back in house.
15. Community - funding - stop Providing money to organisations (e.g.. charity/ 3rd sector) that provide same/similar services as the Council without clear delivered and managed outcomes.
16. Community – service delivery - Providing services that the community can provide for itself, e.g. running community centres and town/village halls.

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#### **Community care**

1. Community care – comment - day services and older folks should be separate issues
2. community care – comment - over the top social care to those who are quite capable of looking after themselves.
3. community care – elderly - top cutting elderly care service
4. Community care – home care - look after if we stay in our own homes
5. Community care – services - stop Spending self-directed support on sports lessons when really needy and dependant frail folk wait for care and funds.
6. Community care – services - stop using hugely expensive private facilities for the care of our elderly.
7. Community care – vulnerable - Respite care - have you ever looked after a loved one? It's hard, tiring and sometimes soul destroying.
8. Community care – vulnerable - Stop picking on the vulnerable groups.

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#### Community facilities

1. Community – CAT - Providing services you can't afford by communities taking on swimming pools/libraries/community centres/halls (Community Interest Companies/Trusts/SCIOs)
2. Community facilities – access - To stop looking at closing local facilities and trying to have everything centralised in the larger towns. Communities work better together when activities take place locally
3. Community facilities – CAT - community centres/public halls - communities to run
4. community facilities – CAT - sell them off/give to local community
5. Community facilities - community centres - close community centres outside the 5 main settlements
6. Community facilities - community centres - close town halls outside the 5 main settlements
7. Community facilities – community centres - I would like to keep the smaller/local centres rather than close these in favour of keeping only the larger town centres open. Small communities need their own identity and employ local people to run them. Cullen Community Centre has terrific staff
8. Community facilities - community centres - Stop the constant threat of closing community facilities. There seems to be a review every year resulting in a different fee calculation, possible loss of staff or loss of facility
9. Community facilities – estate - Looking to deliver a modern and viable (inc financial) estate of community buildings driving people into sport and community led activities.
10. Community facilities – funding - Allowing some sports clubs to have a rolling lease on hall hire while others fail to gain access.
11. Community facilities – funding - financing local fringe quango's
12. Community facilities – funding - handing out grant money for Findhorn foundation projects
13. Community facilities - leisure - leisure facilities
14. Community facilities – leisure - funding to fitness facilities should be cut.
15. Community facilities - leisure - leisure centre costs do not seem to be cost efficient
16. Community facilities – leisure - look closely at how much is spent on moray leisure centre in value for money terms. perhaps health and wellbeing aspects of health & social care could contribute??
17. Community facilities – leisure - Stop Fit-life cards (make them means tested - people who can afford to pay would rather pay than lose other services)
18. Community facilities – leisure - stop Leisure facilities
19. Community facilities – leisure - stop Providing leisure activities that are gender restricted in particular 'female only' classes and sessions when there is no equivalent 'male only'
20. Community facilities - libraries
21. Community facilities - libraries - libraries are no longer a necessary service as the interment provides a good service. libraries should be self-funding or discontinued.
22. Community facilities - libraries - libraries would be better with a website booking system
23. Community facilities – libraries - closing libraries
24. Community facilities - libraries - financing large library building
25. Community facilities - libraries - I appreciate the library services and use them but sometimes the libraries, I visit seem very quiet. is it economic to keep them all open?
26. Community facilities - libraries - mobile library
27. Community facilities - Libraries - only means of job hunting for some.
28. Community facilities - Libraries - only means of job hunting for some.
29. Community facilities – libraries - stop Mobile Library's going around all the towns.
30. Community facilities – libraries - Stop Shutting libraries.

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31. Community facilities – libraries -Trying to close public libraries to save money, as their computers are a life-line to those of us who can't afford a computer with internet connection!
32. community facilities – libraries- using libraries staff time to run children's activities
33. Community facilities – lights - Christmas street lights
34. Community facilities – MLC - All felt that the funding for Moray Leisure Centre should cease and no subsidy should be given
35. Community facilities – MLC - e.g. advertising moray leisure centre labour some since everyone who uses the facility tend to live in the area - know what is/may be available
36. Community facilities – MLC - ignoring Elgin community in Fit Life Membership. Stop giving money at Moray Leisure Centre, when they do not provide free school swimming lessons for Moray schools.
37. Community facilities - MLC - Privatised the Moray Leisure Centre.
38. Community facilities – MLC - Stop giving financial support to Moray Leisure Centre. It was supposed to become sustainable after the first 5 years in business and never has. There are privately run leisure centres across the country which are profitable. Integration & Social Care and Grampian NHS should better give support as many who attend the leisure centre are there to help them stay clear of these services.
39. Community facilities – MLC - Stop giving money to Moray Leisure Centre.
40. Community facilities – MLC - subsidising moray leisure centre
41. Community facilities – pools - stop Pools and leisure: leisure by definition is non-essential, personal choice.
42. Community facilities – pools - Stop subsidising prices for swimming pools etc. to make them more sustainable.
43. Community facilities – services - closing amenities
44. Community facilities – services - closing libraries, schools & public toilets.
45. Community facilities - services - Closing of libraries and other community buildings e.g. Cullen Community Centre where local clubs can meet such as B.A.L.L and lunch clubs such as Art Group, sewing etc.
46. Community facilities – services - Libraries Public Toilets
47. Community facilities – services - Stop maintaining town clocks
48. Community facilities – services - Think very seriously before libraries and community centres are closed. They are the hub of the local community. The elderly use the libraries and centres and are saving the NHS vast amounts of money as they are getting social interaction from lunch clubs, knitting, art groups etc.
49. Community facilities – third sector - Better advertising for Elgin Youth Café.
50. Community facilities - toilets - Did feel that public toilets could be closed
51. Community facilities - toilets - Do not close any public toilets.
52. Community facilities – toilets - stop providing public toilets.
53. Community facilities – toilets - Stop having the toilet in the car park in Forres. People can go to the community centre.
54. Community facilities – toilets -Close public toilets
55. Community facilities - toilets -Stop closing public toilets and tourist information centres
56. Community facilities –toilets - Close public toilets – alternative delivery.
57. Community facilities –toilets - Young people don't like the idea of paying to use public toilets.

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#### **Community Safety**

1. Community safety - CCTV - stop.
2. Community safety – dogs - free dog bags
3. Community safety – dogs - I have a dog but don't think you should get free bags
4. Community safety – dogs - stop Free poo bags - better to spend money on education supplies
5. Community safety – dogs - stop funding dog poo bags, stop charging for first two hours of parking to encourage high street shopping, stop paying for wild flower seeds
6. Community safety - dogs - Stop giving out dog poo bags.
7. Community safety – litter - Stop telling people to stop dropping litter and start education around why. EG the skate park in Elgin: One bin which was full and rubbish, broken glass lying about.
8. Community safety – noise - Cause very unnecessary noise pollution [sic] by issuing permits to party till midnight for buildings in residential areas without adequate sound-proofing! (See e.g.. Freemasons Lodge opposite Grant's Park, Forres!)
9. Community safety – services - stop, should be role of Police
10. Community safety – wardens - community warden never around so feels like a pointless service. they used to be a good presence in and around academy but never see community warden now.
11. Community safety – wardens - Do we need Community Wardens - we have none in Speyside
12. Community safety – youth - Stop telling people to pick up rubbish in signs but to educate them on the harm to people, pets and wildlife. This to be started in schools. Stop buying in materials for certain subjects in school and use from the local recycle centres to upcycle.

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#### CPP

1. Council – centralisation - Stop centralising support
2. Council - comment - Ignoring the wishes of the folk of Moray over things which they don't want and which will take a huge amount of money e.g. the link road.
3. Council – comment - Stop re-inventing the wheel and making unnecessary changes for sake of change. If it isn't broke don't fix it. Keep focused on things that need doing.
4. Council – empowerment - Moray Council should stop seeking to impose on small communities unwanted development and should allow local communities, including towns like Forres to make their own decisions, without outside Cllrs imposing their will on local people.
5. Council – equitable - Isolating small villages and communities. I appreciate the need to save money but always feel that it is the small communities that suffer and the aim of this council appears to be to centralise all services in Elgin. The assumption is everyone will have access to services in the nearest town. That is not always easy for elderly or disadvantaged individuals.
6. Council - equitable - Thinking that everything revolves around Elgin.
7. Council – leadership - Stop taking a short-term view and try to deal with the root of a problem/issue rather than reacting to it.
8. Council - services - Given the huge budget restraints, I think that the number of libraries, swimming pools and community centres could be reduced - these services have been relatively spared from cuts so far. Anything that isn't a legal obligation for the council should be the first to be considered for cuts. The roads budget is also very large, so a small cut to the road budget could spare large cuts to other services. I would be strongly against further cuts to grounds maintenance, but if you do have to then a possible area for savings would be to remove remaining shrub/rose beds and grass over - the remaining ones are poorly maintained and become unsightly after being filled with weeds and litter. It might be more attractive without them. Consider switching off street lights in the middle of the night?
9. Council – services - Stop cutting back on important services to the community
10. CPP - communication - stop putting up signs in Gaelic - use Doric
11. CPP - Council – engagement - Having so many costly consultations
12. CPP – duplication - stop duplicating what partners are doing
13. CPP – duplication - stop Pretending to work in partnership Duplication
14. CPP – engagement - Stop drawing up 10 Year Plans with the promise of 'engagement' then take 3 years to engage with the public, groups or individuals. It leaves a sour taste and ensures people don't take ownership.
15. CPP - engagement - They should stop promising engagement on items like Moray 2016 etc. and not carrying out engagement in an appropriate manner.
16. CPP - engagement -Stop just talking and consulting "consultants" only to drop the ideas after spending a great deal of money for nothing. Engage people in house who know what they are talking about with wide experience behind them and then make a decision!. Nobody can please 100% of the people 100% of the time. There will always be objectors but the long term solutions must benefit the majority. The minority will eventually appreciate the economic improvement and major benefits of moving into the 21st century.
17. CPP – information - Expecting people to read volumes of complicated data and information before asking for people's views.
18. CPP – information - I would actually need to know what you are doing before I could tell you that.
19. CPP – information - Unable to answer as it is not clear to me exactly what the partners actually do

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20. CPP – information - Writing in jargon: abbreviations: repeating. If the pictures on the Moray Community Partnership plan for the future is not people living in Moray then please stop and add local scenery.
21. CPP – partnership - protecting budgets to the detriment to real partnership working
22. CPP – resources - Stop employing external trainers and use internal or community planning partners
23. CPP – resources - stop working with independent admin/it
24. CPP – resources - contribute only to the up keep of buildings and property owned by the local authority and occupied by the police force. central government should meet all other costs; this is what we pay income tax for.
25. CPP - resources - More shared infrastructure across the public sector.
26. CPP – resources - Need to continue to improve the way they work together could be better
27. CPP – resources - operate as a joint organisation to provide services.
28. CPP – resources - Partners should not see social inclusion and volunteering for free as an end in itself - this is curbing economic inclusion and subduing the local economy.
29. CPP – resources - volunteers - Stop using [sic] volunteers as wage-free workers. I enjoy my volunteer work, but we are increasingly [sic] required to take on more.
30. CPP - services- Spending money on priorities other than the ones above which are being ignored.
31. HIE – comment - withdraw from the HIE scheme
32. HIE - Economic development - HIE should do all of this.
33. Police – comment - police should concentrate on crime and vandalism. not minor road traffic accident
34. Police – comment - stop wasting our time on trivia and do proper police work.
35. Police – crime - Taking forever to address a known problem, get active and solve crime!
36. police – funding - stop seeking council funding to contribute to policing; this is a central government matter.
37. Roads – development - The A96 dualling plan, at least as currently envisaged
38. SGovt – Cllrs - employing too many councillors
39. SGovt – Cllrs - payments to councillors
40. SGovt – funding - No - TMC have already reduced expenditure to the minimum.
41. SGovt - policy - stop local tax collection - devolve to government who are more efficient or factor out this work to external agency.
42. SGovt– Cllrs - Reduce the number of councillors in each ward.
43. SGovt– Cllrs - The number of councillors should be cut.
44. Third sector – services - reduce reliability of third sector and private childcare
45. tsiMORAY – comment - not sure of the value of tsiMORAY? seems CSU gave good info/support
46. tsiMORAY – comment - personally believe tsiMORAY is a waste of time. it would be better to have it mostly one (or at most 2) persons who direct the public to the right individual or organisation. I have personal experience of working with tsiMORAY and although the staff are trying their best - they are being expected to be jack/jills of all trades and end up doing nothing as well as being right. tsiMORAY is a waste of time. sound positively jaundiced; perhaps a little harsh. I have always had the impression that it was created solely in order to show that council was supposedly doing something different. I am unsure what its original remit actually was. however I do believe that it's remit is adequately covered by other agencies, including some that are within the community planning partnership - skills development and HIE for example. my personal dealings with this department have offered me staff who are obviously being pressured to take over tasks that others used to provide and often making a less good job of it (from an end - user point of view) not because the staff are lacking in themselves but because they work

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within a very ill defined area and seem to be getting offloaded with all sort of tasks which other departments either don't want or don't know how to classify. this help nobody. a couple of people who simply act as conduits to the right person or department could provide what tsimORAY appears to be offering (when I last spoke to any ordinary member of the public about what is its purpose)

47. UK Govt – policy - stop re-considering an independent Scotland and get on with running the country

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#### Economic development

1. Economic Development - because HIE do this
2. Economic development - business - stop the spread of huge retailers
3. Economic development – business - These weekend fairs have done nothing and will do nothing to attract business to the centre.
4. Economic development – consultants - spending unnecessary money on studies for this and that where there will be no economic benefit
5. Economic development – development - Building more industrial sites & houses.
6. Economic development - development - Stop all the building. When you are able to cope with the extra sewage, schools, doctors, dentists then think of more building.
7. Economic development - Invest in making Forres a destination town; one where people deliberately visit because of the shops and facilities. Lessening business rates on the High Street would help this, or providing incentives for landlords to keep their rent low. Be flexible and creative to options available.
8. Economic development – markets – Making it difficult for Moray's communities to establish community markets or more Farmers Markets and then also stop charging so much for small spaces for vendors at these. Weekly markets should happen again everywhere, like in European countries. Stop trying to avoid providing many of your existing services. All my ideas will provide MC with much extra funds.
9. Economic development – rates - charging extortionate high street rates causing business to fold
10. Economic development – rates - put rents way up for large retailers
11. Economic development - rates - reduce business rates to encourage new companies
12. Economic development - stop
13. Economic development - stop
14. Economic development - Stop using the Economic Development section as everyone knows it is not fit for purpose. Perhaps use some of the savings to support Business Gateway and HIE.
15. economic development – support Spending money on direct business support but not information services such as tourist information.
16. Economic development - tourism - Hiding tourist information in library - or nowhere
17. Economic development – tourism - Stop saying/advertising that you are focused on tourism while your actions are putting tourism efforts at risk of closing.
18. Economic development - Town twinning
19. Economic development - town twinning
20. Economic development – unemployment - groups to get people long term unemployed volunteering around their town to give them confidence, support, encouragement to get out and about whilst helping their community positive step for everyone.

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#### Education

1. Education – ASN - costs of care for youngsters needs to be kept within reason as I understand payments are extortionate
2. Education – ASN - out of area placements
3. Education – ASN - Sending children with specific needs outwith the area to residential schools.
4. Education –catering - less money spent on free school meals
5. Education – catering - means test free school meals
6. Education – catering - Providing free school meals for P1-3.
7. Education – catering - stop Letting school kids out at lunchtime to shop and eat rubbish whilst walking about.
8. Education – comment - financing education for no hoppers, wasting peoples time
9. Education – comment - primary schooling takes up far too much resource which has to be paid for.
10. education – comment - scrap the named guardian scheme
11. Education – communication - Seeking a parental signature and a laborious form prior to any professional discussion
12. Education – curriculum - Curriculum for Excellence is not effective. Named Person Scheme is a waste of already stretched resources.
13. Education – early years - Profession of nursery care allows many parents to go out to work
14. education – early years - reduce reliability private childcare
15. Education – early years - Stop Funding private nurseries and look after their own
16. Education – early years - Subsidising child care as in breakfast clubs, after school care and crossing patrols so that parents take more responsibility for their own children.
17. Education - estate - Building new schools. Improving education facilities are important but building bigger schools when you don't have the teachers seems pointless. Invest in bringing more teachers in first.
18. Education – estate - Close some schools. Fewer schools with better facilities will benefit everyone
19. Education - estate - Close very small schools. Look into shared education through e learning.
20. Education – estate - continuing to finance schools in rural communities where demand is low.
21. Education – estate - cut the number of schools
22. education – estate - Grasp the Schools problem and close some."
23. Education - estate - I feel Moray Council try very hard to keep services going as far as possible but maybe keeping all small schools open should be a consideration.
24. Education – estate - Keeping primary schools with a school roll less than 20 open where there is another school within five miles that could accommodate its children with minimal additional cost but huge potential savings. Plus added advantage of educational benefits for primary children. No scope to reduce secondary places.
25. Education - estate - Keeping schools with under capacity rolls open.
26. Education - estate - Keeping small rural schools open
27. Education - estate - Keeping small schools open
28. education - estate - keeping small schools open
29. education - estate - keeping small schools open
30. Education - estate - look again at merging under used schools
31. education - estate - Paying for schools that should be closed.
32. Education - estate - Plan for the future now- instead of building schools at the ae time, space them out so that they do not need replacing at the same time.
33. Education - estate - Rationalising the school estate, particularly at primary school age.

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34. Education - estate - reduce number of primary schools
35. Education - estate - Reduce number of schools
36. Education – estate - Reduce the need for supply teachers by reducing number of schools
37. Education - estate - Schools with low numbers need to be reviewed and a decision taken as to whether there are alternative/better options to educate the children. There would however need to be consideration of any new costs (i.e. bus transport, etc.)
38. Education – estate - stop Keeping open all small schools
39. Education - estate - Stop keeping schools open for a handful of pupils
40. Education - estate - stop Keeping small roll [sic - rural?] schools open. This would allow teachers from those schools to be available for larger schools who struggle to get supply teachers.
41. Education – estate - Stop paying for very expensive small schools that should be closed. use the money for more staff, up to date equipment, smaller class size. Do more, better, with less rubbish.
42. Education – estate - Stop putting money into very small schools where other schools exist close by.
43. Education – estate – stop Putting off decisions to rationalise the School Estate.
44. Education - estate - Stop wasting money on decrepit rural school buildings. Stop pandering to every campaign group who parade their banners and lobby Councillors. Have the courage to make unpopular controversial decisions for the long term good.
45. Education - estate - Support for small outdated schools. This is damaging our young people's education through a misguided view that local communities will die without a local school. What will kill local communities is a sub-standard education leaving children without the skills to get quality jobs hopefully in the area but even if not they can be advocates of moray elsewhere and no doubt will return regularly
46. Education – estate - The council should be closing schools with small number of children. Having a school open for sixteen children is ridiculous. Craigellachie primary are running s breakfast club with a £2k deficit! Please please see sense and streamline the education system do it works better for all pupils.
47. Education – estate - trying to close Keith school
48. Education – facilities - Finally on schools, they questioned the need to give all P1 and P3 children free school meals. Those that can afford to pay should pay!
49. Education – funding - Decentralise school budgets and let the school heads control it.
50. Education – funding - if excluded from school let them find and pay for their own way to the next school.
51. Education – listen - not listening to public concerns - stop cutting funding from vulnerable children services leading from a very top down approach
52. Education - maintenance - stop Maintaining small schools.
53. Education – maintenance - Stop Maintaining bigger schools.
54. Education – school - get schools involved in gardening, litter picking etc. so young people grow up with a sense of caring for their community.
55. Education – school - make parents commit their time and money to maintain, run primary schooling, particularly if this means maintaining the hundreds of convenient local community schools and crèches.
56. Education – school crossing - Providing lollipop ladies.
57. Education – school crossing - Providing school crossing patrollers."
58. Education – school crossing - stop not seeing children's safety as a priority - school crossing patrols.

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59. Education – school crossing - Stop paying for school crossing ladies (country school parents have to get their children to school without them - put footbridge over busy roads (but don't overspend on survey/planning details!!)
60. Education – school crossing - stop School crossing patrols.
61. Education – school crossing - Stop using Crossing Patrols where there is already a lit crossing. If patrols are felt to be required then have parents do this on a voluntary basis."
62. Education – school crossing - The group was mixed on the use of school crossing patrols and while some took the view that they should continue others felt parents should be doing more. As a compromised position, there was a view that where roads are particularly busy or have higher risk levels that these should be maintained while others may have less relevance.
63. Education - school crossing patrols
64. Education – services - children's summer holiday activities
65. Education – services - Free music tuition.
66. Education – services - Review the need for employing external music provision in primary schools
67. Education – staff - do not cut hours of support assistants/classroom assistants within school, they are vital!
68. Education – staff - Employing extra management roles within schools while cutting support staff roles
69. Education – staff - Have specialist teachers teaching at different schools on a rota system so that teachers can be shared between schools.
70. Education – staff - Review visiting specialists in primary school – with a view to reduce/remove all
71. Education – staff - Stop cutting support teachers as some pupils really need them.
72. Education – support - Stop throwing money in reacting to crisis management for families. Investment needs to be made in early engagement and intervention.
73. Education - transport - Look closely at school transport, several people have double benefits e.g. school transport and mobility car; used for day trips while children at school.
74. Education - transport - Private taxi for school runs
75. Education – transport - Review school transport; if people wish to live out with towns, make them provide transport to school.
76. Education – transport - school buses - let children walk or cycle to school
77. Education – transport - School transport for those who have mobility cars - these are used by parent for going to work
78. Education – transport - stop Providing all these taxis for young folk fit enough to walk, encouraging immobility.

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#### Environment

1. environment – cleanliness - stop cleaning gutters in a village with no gutters
2. Environment – development - granting planning permission for developments away from town centres
3. Environment – development - make planning easier for renewables instead of obstructing
4. Environment – energy - more electric vehicles instead of fuel burning cars
5. Environment - energy - more use of renewable energy and energy conservation
6. Environment – maintenance - Grass maintenance on land which is not owned by the council
7. Environment – maintenance - maintenance of walking area
8. environment - maintenance - pick up grass in parks
9. Environment – maintenance - Putting weed killer on our verges that looks hideous for a few weeks then fails to keep back growth
10. Environment - maintenance - Reduce grounds maintenance
11. environment - maintenance - some grass areas - use grit instead
12. environment - maintenance - stop cutting and strimming road verges
13. Environment – maintenance - stop maintaining cleanliness and tidiness of common ground - should be taken on by local residents/community associations/councils
14. environment - maintenance - stopping pruning and collecting leaves
15. environment - maintenance - walking the streets picking up rubbish
16. Environment - services - Council could have more supervisory/enabling/guiding role in creating good-looking green spaces
17. Environment – wild life - stop Allow uncontrolled shooting of wildfowl from within a Nature Reserve! E.g.. Findhorn Bay.
18. Environment – wind farms - Stop supporting wind farms and other expensive 'green' projects.
19. Environment – wind farms - stop the wind farms and concentrate in putting more money into wind farms or other alternative sources.

#### Key

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

#### Finance

1. Finance – budget - consider activity based costing with greater scrutiny on delivery of outcomes not merely budget driven provision.
2. Finance - budget - council cutting budgets in the wrong places!
3. Finance - capital - Major capital projects - at least in the short term as the money isn't there.
4. Finance – capital - Stop the capital budget spending programme until a full review of needs has been undertaken.
5. Finance - council tax - raise council tax
6. Finance – council tax - Fairer Council tax, stop penalising rural communities
7. Finance – council tax - no increase of council tax
8. Finance - council tax - raise council tax
9. Finance - council tax - raise council tax
10. Finance – council tax - Stop allowing folk with second homes to pay little council tax.
11. Finance – council tax - Stop increasing council tax- some adults could be very affected by any hike in council tax- for example, those who already do not have much money left after paying bills and childcare costs.
12. Finance – council tax - Yes as mentioned above. Do not put up charges for properties in band E-H. We are not necessarily on larger incomes than the lower bands. Provide help towards council tax for those whose income is from a rental property in England. It's not a fair system.
13. Finance – estate - Reduce the price of old properties so that they sell.
14. finance – estate - selling properties under market value
15. Finance – funding - ensure all grants are cost effective
16. Finance - funding - Match funding budgets just because grant funding is available.
17. Finance – funding - More negotiation to reduce/stop the interest payable on Council loans
18. finance – funding - stop giving out grants where there is no evidence of need
19. Finance – funding - stop/cut back on financial help for obscure causes
20. Finance – outsource - Paying 3rd parties over the odds for services provided
21. Finance – performance - keep constant checks weekly to study rises and falls in spending
22. Finance – services - Eradicate financing charges - don't buy money.
23. Finance – support - defined benefit pensions
24. Finance – support - Giving out money to people to get luxury items. Crisis loans etc. are exactly that, not to be used as another income source.
25. Finance - support - over supporting lower access clients who default
26. Finance – support - There is too much support and hand-holding for people on benefits, and not enough support for the middle-income families that are doing their best but not getting ahead because all of their money goes on ending up supporting the slackers.
27. Finance – third sector - stop shorter term (less than 3 years) for 3rd sector commissioning

#### Key

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

#### Governance and Administration

1. Governance – accountability - closed door deals
2. Governance – admin - cut down on paper work
3. Governance – admin - Presenting us with massive admin tasks
4. Governance – admin - wasting money on pointless meetings stop being so bureaucratic stop pointless consultations
5. Governance - admin - Wasting money on red tape
6. Governance - advertising
7. Governance – attitude - lose their arrogance
8. Governance – attitude - stop thinking about lack an fours in abundance
9. Governance – **business-like** - being more business-like in their approach
10. Governance – centralisation - centralisation
11. Governance – centralisation - stop being Elgin central
12. Governance - change
13. Governance – Cllrs - always asking only councillors
14. Governance – cllrs - Develop job descriptions for senior Cllrs and be held to account.
15. Governance – Cllrs - Hiring expensive venues for meetings and cutting back some of the Cllrs expenses they can claim for.
16. Governance – Cllrs - Providing free car parking for councillors at Elgin HQ
17. Governance – Cllrs - Stop letting the councillors make all the decisions, the officers at the council are the 'experts' the people who actually do the work on a day to day basis. More input should come from them, rather than just councillors making decisions that suits them politically.
18. Governance – Cllrs - Stop sending Cllrs on 'jollies';
19. Governance – Cllrs - stop the political wrangling, councillors should be representing their community, not Holyrood.
20. Governance – Cllrs - the bullying culture from elected members down.
21. Governance – comment - fighting amongst themselves over nothing
22. Governance – comment - increase areas (do we need 3 ????)
23. Governance – **comment** - make it all more interesting and modern. It's often a bit old hat...modernise update ideas
24. Governance – comment - promising things and not doing them
25. Governance – **comment** - realising the severity of a problem before it gets worse
26. Governance – **comment** - recycle and preserve options and acts used in the past that have proven to work
27. Governance – comment - stop Putting obstacles in everyone way. Stop being the big bad council
28. Governance – comment - tendency towards arrogance
29. Governance – comment - too much talk
30. Governance – communication - Boasting about flood prevention work - not tested!
31. Governance – consultants - Employing expensive consultants.
32. Governance – consultants - employing too many consultants
33. Governance – consultants - External consultants / external contractors.
34. Governance – **consultants** - less spending on consultants
35. Governance – consultants - Look realistically at the returns/gains of things - are they really beneficial or value for money e.g. using consultants
36. Governance - consultants - paying consultants
37. Governance – consultants - paying consultants
38. Governance – consultants - stop employing consultants
39. Governance - consultants - Stop employing consultants.

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

40. Governance – consultants - Stop employing external consultants and use internal expertise – sharing expertise within Community Planning Partners
41. Governance – consultants - Stop hiring outside agencies to make decisions that is why the Directors and Management are paid the very generous salaries.
42. Governance – consultants - stop involving consultants. if the people in council don't have the knowledge, employ someone who has
43. Governance - consultants - stop paying consultants
44. Governance - consultants - stop paying consultants to tell you what to do. very cost heavy and provide no real change. start projects - throw money at it and then abandon it
45. Governance - consultants - stop spending money on consultations
46. Governance - consultants - stop using very expensive forms for consultations
47. Governance – consultants - Stop wasting money - consultants, high quality paper, unnecessary trips for Cllrs. Council was better when Cllrs weren't paid - only expenses got better people. Letting buildings fall into a state of disrepair.
48. Governance - consultants - stop wasting money on unnecessary consultants
49. Governance - consultants - stop wasting money on unnecessary meetings/consultations - use it for the basic services rather than "consultants" fees
50. Governance - consultants - use fewer external consultants for decision making
51. Governance – consultants - Using external consultants
52. Governance - consultants - wasting money on consultants
53. Governance – consultants - wasting money on consultants
54. Governance - cooperation - Stop the silo mentality if it's someone else's problem.
55. Governance – departments - get departments rather than often against each other.
56. Governance – departments - improve communication between departments - for example, housing, social work, Scottish welfare fund, this could reduce costs if people talked & checked on peoples need for resources."
57. Governance – departments - Stop operating in silos. Stop working as you've always done or you'll keep getting the same results. Stop blaming lack of funds.
58. Governance – departments - stop separate contact centre
59. Governance - departments - stop separate it/hr functions etc.
60. Governance – departments - stop working in silos
61. Governance – departments - Stop working in silos. Stop departments saying it's nothing to do with me. Stop employing consultants. Stop using a sledgehammer to crack a nut. If some departures are not performing then use the best practice of those that are rather than invent new corporate sections
62. Governance – duplication - avoid duplication
63. Governance – duplication - Duplication of effort and resources
64. Governance – duplication - Further consolidate services into fewer depots.
65. Governance - duplication - Stop duplicating services and wasting our money
66. Governance – duplication - Stop duplicating work done by different departments.
67. Governance – duplication - too many cooks don't work. one person, one job. so they know what is happening and us
68. Governance – efficiency - cutting out of waste, unnecessary spending across the board and seeking efficiencies wherever possible.
69. Governance - efficiency - inefficiency
70. Governance – efficiency - Wasting money and resources cutting services - be more efficient Cut down on the meetings - make the ones that are left productive

#### Key

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

71. Governance - engagement - Expecting residents to have use of computers at home Hard copies of report should be available in community centre and libraries
72. Governance – engagement - Keep a closer check on where money is being wasted. It should do this through more effective channels of communication with community groups
73. Governance - engagement - reduce consultation expenses - employ skilled and qualified personnel 'in house'
74. Governance - engagement - Reduce focus on responding to general enquiries from the public - this is a noticeable expense serving a small number of people who often remain dissatisfied when told 'no'. Maybe only reply when it comes through a recognised body such as community forum or council.
75. Governance - engagement - Spend less time and money on surveys like this. This was promoted as 6 questions, then you ask for 3 different opinions
76. Governance - engagement - Spending money on surveys and consultations
77. Governance – engagement - stop consultations which no one knows about
78. Governance - engagement - Stop consulting about services you can't provide
79. Governance – engagement - Stop consulting on every little thing. You're never going to get consensus from the public on what should be kept/changed/etc. Just get a move on and DO something - if people don't like it, they'll tell you; if they're okay with something you won't hear about it.
80. Governance - engagement - Stop surveying people every five minutes about every little thing - get on with it and do something!
81. Governance - engagement - Stop wasting money on surveys, town centre plans, questionnaires and stop giving residents false expectations.
82. Governance – engagement - Stop wasting time on surveys/public consultations and get on with the jobs.
83. Governance – engagement - Too many public consultations produced in glossy packs - we elected you guys to make good decisions, stop bleating back to us!
84. Governance - engagement - Wasting money on consultation fees. Moray council should have the expertise in-house.
85. Governance – engagement - Wasting money on consultations.
86. Governance - engagement - Wasting money on excessive surveys/consultations/etc. - Actual costs to provide flood banks versus upfront development costs are ridiculous.
87. Governance – engagement - Wasting money on such surveys as these. This one is almost identical to the first one - questions asked in a slightly different way, just asking the same thing. How much did the 'App' for this survey cost?
88. Governance – equality - Ignoring the Equality Act 2010 & the Human Rights Act 1998. Failing to complete and publish Equality Impact Assessments. Sharing/collecting personal info that is not need [sic] - it is not one size fits all.
89. Governance – equitable - Decisions seem to be made centrally and on the basis of the immediate area. A lot of people in Moray live (for work, not by choice) rurally & I don't feel that their views & needs are properly taken into account.
90. Governance – equitable - treat all residents the same
91. Governance – estate - maintaining buildings which are not being used
92. Governance – estate - Spend less money in the council building and more on actually doing something.
93. Governance - estate - Spending money on maintaining buildings that are not essential.
94. Governance – estate - Take back maintenance of buildings etc. in house i.e. stop employing contractors for work that council employees should be doing"

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

95. Governance - facilities - Charge workers to park apart from those who have to come and go throughout the day. Even £1 per day, the same as Lossie Green would create income.
96. Governance – facilities - company vans for so many employees, endless administration staff (other companies have to manage with far less resources), pandering to awkward tenants who seem to get everything done for them whilst others get nothing.
97. Governance – facilities - having meetings in Christies coffee shop whilst wearing council logo polo shirts
98. Governance – facilities - no more lunches to discuss matters where this can be done in a room - with perhaps a cup of tea/coffee
99. Governance – facilities - phones for rotas etc.
100. Governance - facilities - Stop free long stay staff/councillor/visitor parking
101. Governance – facilities - Stop having food supplied at meetings. Tea and coffee is ok. Those attending can bring their own snacks. Stop having meetings if costs are incurred to rent a room. Use council premises.
102. Governance – facilities - too many financial perks
103. Governance – finance - cut down on waste
104. Governance - finance - Embarking on projects they cannot afford.
105. Governance - Finance - Moray Council stop wasting money
106. Governance – finance - overspending if u aint got the money learn to lovingly say no
107. Governance - finance - Permitting unnecessary expense
108. Governance - Finance - Saying money is a problem, instead they should look for funding.
109. Governance - finance - Spending beyond their means.
110. Governance – finance - spending money unnecessarily
111. Governance - Finance - stop Making cuts!
112. Governance - Finance - stop Overspending It was with disbelief I read about three new posts in management when others were threatened with unemployment
113. Governance - Finance - stop Overspending on pointless services
114. Governance - Finance - stop Putting money into projects which then come to nothing or are scrapped - a real waste of money
115. Governance - Finance - stop spending money on things you don't need
116. Governance – finance - stop wasting money
117. Governance - Finance - Stop wasting money and getting people back into work
118. Governance – finance - Stop wasting money on unwanted things (having to fix Aberlour twice.)
119. Governance – finance - Stop wasting money on unwanted things.
120. Governance – finance - threatening to cut necessary budgets
121. Governance – finance - Wasting funds on out of date services and 'red tape'
122. Governance – finance - wasting money
123. Governance – finance - wasting money
124. Governance – finance - wasting money & cutting services unnecessarily
125. Governance – finance - Wasting money on things that can wait or with more thought can be solved for less money/time.
126. Governance – finance - wasting money on unnecessary things
127. Governance – finance - wasting tax payers money
128. Governance - Finance - wasting taxpayers money
129. Governance - Finance - wasting your money
130. Governance – information - Printing information on good paper and colour text.
131. Governance – information - Producing forms in colour print, which must be over expensive.

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

132. Governance – information - Stop producing glossy brochures.
133. Governance - information - Stop sending out so much paper.
134. Governance – information - Wasting money on 'projects' and issuing costly coloured leaflets like this one and App also.
135. Governance – leadership - don't prevaricate. delay cost money.
136. Governance – leadership - having long meetings with all the levels of management - to get a response which is helpful
137. Governance – leadership - playing politics with decisions
138. Governance – leadership - proposing absolute shutdown of some services so when service cuts do come they don't seem so bad.
139. Governance - leadership - stop allowing numbers of people to decide or change policy
140. Governance – leadership - stop kicking important/chronic issues into the long grass! please grasp the nettles - not cost effective not to
141. Governance - leadership - stop making changes where not needed or timely - let plans and processes develop as they are monitored - you can't fatten the pig by wasting resources in constantly weighing it
142. Governance – leadership - stop Making short term plans that reduce the costs of said infrastructure and availability.
143. Governance – leadership - stop taking decisions at the top that appear not to have taken any note of what happens in reality
144. Governance - leadership - Stop wasting money just to be politically correct
145. Governance – leadership - to make decisions
146. Governance – outsource - Share costs with Highland and Shire.
147. Governance – performance - Bureaucratic nonsense. I feel money can be wasted on certain things that don't work, but could have been invested in something else. Making it better managed perhaps? And higher qualification doesn't always mean a better manager, sometimes an "regular joe or jane" that cares about the town and is passionate to make things work for everyone will be better for the job.
148. Governance – performance - stop the obsession with statistics and concentrate on providing decent environment to live in
149. Governance – performance - to cut overheads - cut quality assurance audits - managers should be supervising their employees to an adequate standard anyway
150. Governance – performance - Whilst understanding and monitoring performance is important there seems to be a massive focus on this at the detriment of service provision.
151. Governance - prevaricating
152. Governance - prioritising
153. Governance – procurement - Procuring goods and services always outwith Moray; there should be a weighting to support local business to maintain jobs and the local economy.
154. Governance – procurement - Review procurement as it is not cost effective, join the procurement partnership with Highland, Shire and City.
155. Governance – procurement - save money and start competing for work at relevant costs not basement cost running
156. Governance – procurement - spend less on larger annual contracts with one contractor.
157. Governance – procurement - stop independent purchasing of services
158. Governance – procurement - stop separate procurement
159. Governance – procurement - Using private contractors to repair council buildings.
160. Governance – quality - a bad job cannot be good
161. Governance – quality - make sure jobs are done to a good standard

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

162. Governance – services - All discretionary services should cease.
163. Governance – services - Carry out most of the savings listed.
164. Governance – services - maintain what we've got and no more if we can't afford it
165. Governance – services - Reduce bureaucracy within all areas. Our community asked about dog waste bin. Apparently it would cost £2,000 to place. How can that be justified? How much input is really required for this? Are you being held to ransom by local companies
166. Governance – services - review some services and requirement of staff (e.g.: inspection of wheelie bins, anti-smoking checks on buildings)
167. Governance – services - stop Making cuts (i.e. job losses) in a) Education (classroom assistants) b) local community services e.g. street cleaning, bin collections etc. \*community centres\* c) transport links e.g. bus services to outlying areas and early morning/evening service to Keith via Cullen - Buckie
168. governance – services - stop prioritising road/pavement work/cleaning and share facility in rural areas proportionally
169. Governance – services - the services provided are needed. trimmings these are all that should be done.
170. Governance – services - trying to save money by cutting services. yes you are overstaffed in offices but the people that do seem to suffer
171. Governance – services - wasting money on unnecessary projects and advertising
172. Governance – staff - stop the layers of officials on high salaries
173. Governance - staff - 2 full time PR staff for an organisation the size of Moray Council is too many.
174. Governance - staff - Assuming our office is manned all day
175. Governance - staff - Being protective of 'their' resources. Look for online courses rather than wasting money going to seminars/conferences.
176. Governance – staff - better planning for jobs
177. Governance – staff - consider carefully before introducing new posts in council
178. Governance - staff - Council employees should get less holidays.
179. Governance – staff - Council staff should not be having as many breaks on the job
180. Governance – staff - Cut Admin staff.
181. Governance - staff - cut back on expenses
182. Governance – staff - cut back on working men who stand about doing nothing but get paid for it and who take days to do it
183. Governance – staff - Cut down on senior management
184. Governance – staff - cut work man in higher offices. higher paid who we don't need
185. Governance – staff - Decrease management levels where not needed.
186. Governance - staff - Do not employ four extra managers!
187. Governance – staff - don't send 3 officials to a meeting – 1 will do
188. Governance - staff - Empire building. It sucks money out of the pot for providing actual services. Employing consultants. Use the expertise you have in-house that we already pay you for.
189. Governance - staff - Employing Architects
190. Governance - staff - Employing people who don't know their job. Employing people who 'fob you off.' Employing people who can't be bothered.
191. Governance - staff - employing so many managers and admin staff
192. Governance - staff - Employing unnecessary and expensive tiers of management.
193. Governance – staff - expenses i.e.: accommodation, meals, wasting money on costly it

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

194. Governance – staff - Far too many managers - this should be reviewed. Not enough people on the ground
195. Governance – staff - freeze salaries of existing senior staff
196. Governance - staff - giving themselves free car parking whilst at the same time charging council tax payers for same facilities. i.e. car park at council HQ
197. Governance - staff - Giving top management more money and give it to lower paid staff
198. Governance - staff - Having such a gap between lowest and highest pay grades -
199. Governance – staff - in education - stop using hotels for in-service training and use local schools (all have halls). Cut back on senior posts in Council. Do we really need deputies?
200. Governance – staff - Less added perks
201. Governance - staff - Look at ways to prevent employees from taking repeated bouts of long term sick leave.
202. Governance – staff - money and time wasted resolving staff management issues
203. Governance – staff - no big rises
204. Governance - staff - No more pay rises especially for the top people.
205. Governance – staff - no more top brass
206. Governance - staff - no more top jobs
207. Governance - staff - no more top wages
208. Governance - staff - Over staffing town halls and community centres
209. Governance - staff - overpaying administrators
210. Governance - staff - Paying excessively high wages to management.
211. Governance – staff - paying higher staff that are not working
212. Governance - staff - Paying large salaries to people in managerial positions who don't stay with the council for very long
213. Governance - staff - paying themselves inflated salaries
214. Governance – staff - Paying top officers so much. Streamline top management.
215. Governance – staff - put someone skilled in economics and finance in charge of accounting and budgeting as they would have better over-sight.
216. Governance - staff - Rebranding DBS as a project management team and continuing them makes no sense. Simply throwing technology at every problem does not save money or time particularly for hard pressed staff who have to handle the changes.
217. Governance - staff - recruiting staff
218. Governance - staff - recruiting staff
219. Governance - staff - recruiting staff
220. Governance - staff - recruiting staff
221. Governance - staff - recruiting staff
222. Governance - staff - recruiting staff
223. Governance - staff - Reduce number of project officers and concentrate on getting the basics right first.
224. Governance – staff - Review management tiers & overtime structure in roads dept.
225. Governance - staff - review need for senior staff
226. Governance - staff - re-visit personnel's job and times allocated
227. Governance – staff - sending arts related staff on foreign trips
228. governance - staff - services that can't get staff
229. governance - staff - services that have no staff
230. Governance - staff - services that have not filled vacancy
231. Governance - staff - staff should be sourced more economically
232. Governance - staff - stop all the meetings that do nothing

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

233. Governance - staff - stop axing opportunities for staff development and training - not a sensible saving. promote skills sharing skills audit?
234. Governance - staff - stop continual change
235. Governance – staff - Stop creating posts to deal with situations/projects that managers get paid to do
236. Governance – staff - stop employing managers and change management people on high salaries to look at how best cut back on staff.
237. Governance – staff - Stop giving so much sick pay.
238. Governance - staff - stop having meetings about meetings - time wasting
239. Governance - staff - stop Making up new posts for staff with above average wages.
240. Governance – staff - stop Paying a top heavy management structure.
241. Governance - staff - Stop paying lazy staff to sit in laybys in refuse vehicles sleeping - and no, this isn't just at a lunch break, before that age-old excuse is given! Same applies to 3 men watching one work a shovel.
242. Governance – staff - Stop running irrelevant and costly training / conferences for Moray Council managers.
243. Governance – staff - stop the politically correct movement
244. Governance – staff - stop wasting time and money on meetings
245. Governance – staff - they do little in the first place
246. Governance – staff - Too many meetings with little or no decisions made. Look at staffing levels at higher income to see if some cuts can be made. Look at pay differentials - are some workers paid too much compared to others.
247. Governance – staff - Use of addition hours- overtime.
248. Governance – staff - wasn't money on overpaid senior manager who do nothing and are full of broken promises
249. Governance – staff - yes - far too many managers and 'roles' been created in the integration. No one knows what their roles are and why. Evidence and justify their roles.
250. Governance - staff - Yes. I am sure that one less tier in the management of each department would not be missed and the money saved could pay for more workers at coal face
251. Governance – staff - Zero hour contracts.
252. Governance - vehicles - have a reality check on cars council use
253. Governance – vehicles - look at use of vans and cars
254. Governance – vehicles - Remove company cars if provided. Make the workers drive to work to pick up van , also they should be kept in the depots unless they are on call as I have seen to many Council vans being used for going to Tesco's for shopping extra after working hours.
255. Governance – vehicles - supplying transport to and from work
256. Governance – vehicles - Use of council vans for leisure.
257. Governance –third sector - Stop giving TSi funding and invest in CSU and local voluntary orgs

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

*Question 3 – Are there specific things that you think the partners should stop doing?*

### Health

1. Health – services - Abuse recovery project stopped
2. Health – staff - More doctors please so they don't have to cover out of area.

### Key

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

#### Housing

1. **Development** control - planning - Blocking development, refusing planning permissions to give security.
2. Development control – planning - Decrease level of be autocratic nit-picking in building/ planning office. It is only busy as it makes tiny fussy demands, if sorted out it could earn you money.
3. Development control – planning - Granting permissions for houses in green countryside.
4. **Development** control – planning - I suggest that you stop allowing housing development on the outskirts of towns e.g. Elgin and instead, get investors to invest money in creating nice accommodation in the centre of town at a range of prices. In Elgin especially there is so much potential for beautiful apartment accommodation, and people living in the centre is the main way businesses in the centre will thrive.
5. Development control - planning - No houses until drainage sorted out & certainly not on flood areas.
6. Housing – allocation - giving council houses to unemployed before the employed.
7. Housing – development - stop building new houses, especially and concentrate on selling the houses that are already for sale within the community
8. Housing – development - Stop building so many houses, the infrastructure is not there to cope, the traffic in small towns is appalling
9. Housing - development - stop trying to grow Elgin. plenty of other towns need housing
10. Housing - development - The MC planners should stop the creeping urbanisation of rural Moray.
11. housing - **development** - they have plenty money to do affordable housing
12. Housing – estate - Look at empty garage plots. No garages on them and many unused. Sell some off.
13. Housing – maintenance - but can't spend money on upgrading existing stock of their own council houses
14. Housing – quality - Reduce gold standard repair service to Council House Tenants.
15. Housing – services - Out of hours housing services e.g. On call heating engineers.
16. Housing – services - Stop pandering to 'travellers'
17. Housing - support - giving free decorating materials to council tenants
18. Housing – support - Housing improvement grants.
19. Housing – support - Stop decoration packs.
20. Housing – support - stop Improvement grants

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

#### Infrastructure

1. development control – planning - Hiding in the background and assist developers not the community
2. Environment - energy - Stop using green energy. As everything goes into the national grid; so called green energy in that sense does not exist. So save money and go on to the ordinary energy that comes from the grid. I'm sure this will save you a great deal of money.
3. flood – funding - flood planning costs too much
4. Harbour – dredger - Purchase of the dredger was a waste.
5. harbour - Dredger.
6. harbour –services - Replace pontoons which still have life still in them.
7. infrastructure – cleanliness - using expensive machines to clean streets
8. Infrastructure – lighting - Street lighting could be reduced
9. lighting – funding - cut street lighting
10. lighting – service - just a suggestion, switching off excessive street lighting, where possible. maybe every other light
11. lighting – service - Reduce number of operational street lights
12. lighting – street lighting - keeping street lights on after 12pm
13. lighting – street lighting - Lighting during the night - street lighting could be switched off during the middle of the night.
14. lighting – street lighting - street lighting after 11pm
15. lighting – street lighting - street lighting hours need to be curtailed
16. lighting – street lighting - street lighting should be dimmed or switched off in the early hours.

#### Key

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

#### Roads

1. Roads – development - Building new roads, particularly expensive bypasses. Whilst these may speed traffic slightly, they contribute little or nothing to the community or business.
2. Roads - development - Forget about a by-pass through Elgin, see Inverie. Ryanair at Inverness, or Kinloss or Lossiemouth?
3. Roads - development - give up western link obsession
4. Roads – development - Link road in Elgin
5. Roads – development - stop Elgin Bypass
6. Roads – development - Stop planning an Elgin City bypass.
7. Roads - development - stop Prevaricating about road routes.
8. Roads – development - Stop putting large amounts of money into projects that have no foreseeable benefit [sic - benefit.] For example, the by-pass project that had to be cancelled due to lack of funds.
9. Roads - development - Stop spending money on unessential ring roads (Elgin) and transfer that money into basic community needs i.e. education, refuse collection, keeping village community centres and libraries open as hearts of the community
10. Roads - development - stop the Elgin bypass fiasco
11. Roads - development - stop thinking about an Elgin by pass
12. Roads – development - stop trying to deliver irrational road schemes i.e. Wittet drive
13. Roads – development - Stop wasting money on Bypass whilst facing financial crisis.
14. Roads - development - Stop wasting money on projects i.e. the link road
15. Roads - development - stop wasting time and money on revisiting the link road plan
16. Roads - development - The Elgin link road plan
17. Roads – development - top spending money on bypass
18. roads – development - trying to force through relief road
19. Roads - development - wasting money on a bypass we clearly can't afford
20. Roads - development - Wasting money on the by-pass.
21. Roads – development - Wasting time on speculative projects - (Elgin bypass). Sell assets (properties such as Elgin houses for bypass (£1 million)
22. Roads - funding - Reduce Roads maintenance
23. roads - funding - stop and review: funding for roads as essential to keep Moray moving
24. Roads – gritting - Out of hours Winter maintenance
25. Roads – maintenance - 24 hours working shifts to get road repairs finished
26. Roads - maintenance - rural road maintenance.
27. roads - maintenance - stop repairing potholes and get on with resurfacing the most dangerously damaged roads
28. Roads – maintenance - stop Sweeping roads. Weed killing paths.
29. Roads - maintenance - stop wasting money repairing undamaged roads
30. Roads - traffic - stop Try to bring extra traffic through residential areas with all the extra pollution!
31. Roads – traffic- Elgin traffic surveys
32. Roads – traffic- letting cars into town centres

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

#### Transport

1. Transport - bus - Concessionary travel should be means tested
2. Transport – bus - Dial A Bus. Using buses as taxis must cost a fortune. Buying the most expensive LED lanterns you can find. Using cheaper ones could save e.g. £100 x 20,000 = 2 million pounds!!
3. Transport - bus - financing little used in town bus services
4. Transport – bus - Moray Dial-a-Bus.
5. Transport – bus - Spending money on unnecessary items such as painting buss bumpers pink (Moray Council) or fitting bus destination screens which show "not in service" Using large fancy buses for low numbers of passengers.
6. transport – bus - stop free bus passes
7. Transport – bus - stop running empty buses
8. Transport - bus - we need improved bus services, but some supported services are poorly used
9. Transport – cycle - Spending vast sums carving up our precious woodland to make cycle trails that are hardly used
10. Transport – development - more transport links to rural communities
11. transport – development - park and ride schemes into town, paying a bus fee to get in
12. Transport - funding - Stop spending money on unnecessary items such as painting bus bumpers pink. How much does this cost to paint and repair?
13. Transport – maintenance - Stop wasting so much money by just talking and get on with the jobs (1,2,+3), and pay attention to the "Fix it First" movement in Scotland re transport.
14. Transport - maintenance - wasting money on fixing roads then a few weeks later digging them up again - do all work in one go
15. Transport – parking - cut down parking charges
16. Transport – parking - giving blue badges and bus passes to people who misuse them.
17. Transport – parking - increase the daily charge at Lossie green car park.
18. Transport – parking - Stop charging for parking across Moray to attract more visitors
19. Transport – parking - Stop misuse of blue badges.
20. Transport - parking - Using cars to attend meetings, events, etc. within a five-mile radius - Parking vehicles on active travel infrastructure -
21. Transport – public transport - Offer local taxi services the opportunity to take over a Dial a Bus and bus services.
22. transport – public transport - pensioner subsidies should be means tested / or a minimum fee for each trip or membership

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## COMMENTS/SUGGESTIONS FROM SURVEYS & Focus Groups

### Question 3 – Are there specific things that you think the partners should stop doing?

#### **Waste and recycling**

1. Waste – bins - Look at other areas recycling Some areas outwith Moray have a lot less bins!
2. Waste – bins - More bins-litter is being dropped on the street as there are not enough bins.
3. Waste – bins - review cost benefit of waste management where the community suffers with ugly bins when all could be more often efficiently separated
4. Waste – bins - stop brown bin collection in rural areas
5. waste – bins - stop clogging streets and rural road ends with many bins. collect all and sift/sort centrally using modern separation techniques. co-ordination with other nearby councils
6. Waste – collection - bins could be emptied less often
7. Waste – collection - Change recycling to once a month.
8. Waste – collection - collect green bins less
9. Waste – collection - garden waste collection every 2 weeks during winter once a month
10. Waste - collection - paying for landfill
11. Waste – collection - Rationalise waste collection service."
12. Waste – collection - reduce number of refuse collections
13. Waste – collection - Regular bin collection,
14. Waste - funding - look at how households use their bins. Charge for inappropriate use.
15. Waste - funding - Stop allowing trade waste into sites, i.e. Buckie, without charging, on several occasions we have seen traders dumping all rubbish into any old skip if busy, unacceptable
16. Waste – recycling - Stop further improvements in recycling. Keep it as it is until it absolutely has to be done to meet legal requirements. The council is way ahead of most of the rest of the country in this area. Other things are more important.

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