

**2017 Consultation Response Sheet**

<b>Office Use only</b>	
<b>Document title / ref</b>	Consultation: (CPP / CPPEngagement/ SHB ref)
<b>Key</b>	Black - Q1 – priority; Orange - Q2 – do different; Red - Q3 – stop doing; Q4 – start doing; Q5&6 – community; Staff
<b>Heads of Service / Partner / Rep</b>	Mark Palmer Corporate Director: Corporate Services
<b>Categories</b>	<ol style="list-style-type: none"> <li>1. We like &amp; will investigate it</li> <li>2. We are &amp; this is an update</li> <li>3. We can't take this forward &amp; this is the reason why</li> <li>4. We like &amp; will explore more with the public</li> <li>5. We acknowledge &amp; can explain</li> <li>6. We have reflected on our priorities &amp; your comments will inform our future direction</li> </ol>

<b>Feedback/Comments Received:</b>	
Partnerships: Community Planning Partnership: Engagement - Engagement	
<b>Refer to:</b>	
CPP 230-18863 / Page 20 / Bullets 188-202	
188.	advertise just what they have discussed and the outcome
189.	communicate fully with public before implementing any changes
190.	Engage people who have greater experience of the world beyond going to school and university and going to football matches. Find people with vision, imagination and understanding of a wider spectrum of humanity!
191.	feedback on what has been achieved
192.	involve all partners where possible and public as fully as possible
193.	keep up the consultations
194.	not being swayed by small numbers of people who do not see bigger pictures
195.	online discussion platform
196.	Open 'house' days for all partners.
197.	Speak to service users and each other. Do what their service users want them to do, not what they think we want.
198.	Stop drawing up 10 Year Plans with the promise of 'engagement' then take 3 years to engage with the public, groups or individuals. It leaves a sour taste and ensures people don't take ownership.
199.	Stop just talking and consulting "consultants" only to drop the ideas after spending a great deal of money for nothing. Engage people in house who know what they are talking about with wide experience behind them and then make a decision!. Nobody can please 100% of the people 100% of the time. There will always be objectors but the long term solutions must benefit the majority. The minority will eventually appreciate the economic improvement and major benefits of moving into the 21st century.
200.	talk to people
201.	They should stop promising engagement on items like Moray 2016 etc. and not carrying out engagement in an appropriate manner.
202.	to report back effectively

<b>Partner Response:</b>
The 2016 engagement plan recognises the importance of engagement being regarded

<b>Office Use only:</b>			
Facebook	Twitter	Poster	Website: TMC / CPP

## 2017 Consultation Response Sheet

as a continuous journey. The feedback being provided and the ongoing review of the comments obtained from local people are all part of that journey.

**Responded by:** Mark Palmer, Corporate Director (Corporate Services) Moray Council

**Office Use only:**

Facebook

Twitter

Poster

Website: TMC / CPP