

## 2017 Consultation Response Sheet

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<b>Document title / ref</b>	Consultation: (CPP / CPPServiceEquitable/ SHB ref)
<b>Key</b>	Black - Q1 – priority; Orange - Q2 – do different; Red - Q3 – stop doing; Q4 – start doing; Q5&6 – community; Staff
<b>Heads of Service / Partner / Rep</b>	Mark Palmer Corporate Director: Corporate Services
<b>Categories</b>	<ol style="list-style-type: none"> <li>1. We like &amp; will investigate it</li> <li>2. We are &amp; this is an update</li> <li>3. We can't take this forward &amp; this is the reason why</li> <li>4. We like &amp; will explore more with the public</li> <li>5. We acknowledge &amp; can explain</li> <li>6. We have reflected on our priorities &amp; your comments will inform our future direction</li> </ol>

<b>Feedback/Comments Received:</b>	
Partnerships: Community Planning Partnership: Service & Delivery – Equitable	
<b>Refer to:</b>	
CPP 230-18863 / Page 19 / Bullets 139-149	
139.	keep services in our towns
140.	less expenditure in Elgin make it more widespread
141.	local services - transport etc.
142.	not catering primarily for larger communities
143.	prioritise what is important to every community in Moray not just the towns
144.	remembering that Moray doesn't stop at new Elgin.
145.	remembering there are more places in Moray than Elgin
146.	Re-routing money to benefit all communities throughout Moray - not just Elgin
147.	stop assuming everything should be Elgin based. provide better local services in other towns and villages.
148.	stop spending money on Elgin
149.	to be equitable - sensitive to needs not hair brained stuff

<b>Partner Response:</b>	
<ul style="list-style-type: none"> <li>• Moray's largest hospital, library, town hall and leisure centre are all based in Elgin and the council HQs are also based in Elgin, and from these examples it is understandable that local people can feel that there is an imbalance between Elgin, other towns and the rural areas. For many services, such as education, roads, access to GP surgeries, social work, home care, and waste collection, it is easier to see how these are spread evenly throughout Moray. There are also other services such as leisure, libraries and some smaller hospital facilities provided in the towns with a smaller population. In terms of providing the right level of quality and care public sector providers need to assess the most efficient methods of delivering services and this results in the model of services we currently have. However, all public providers recognise the need to keep their methods of service delivery under review and to engage with local communities to assess how well this is being achieved. As mentioned in other responses the new approach required by the government, Local Outcome Improvement Plan, should enhance this process.</li> </ul>	

<b>Responded by:</b>	Mark Palmer, Corporate Director (Corporate Services) Moray Council
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