2017 Consultation Response Sheet

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Document title / ref	Consultation: (CPP / CPPServiceQuality/ SHB ref)				
Key	Black - Q1 – priority; Orange - Q2 – do different; Red - Q3 – stop				
	doing; Q4 – start doing: Q5&6 – community; Staff				
Heads of Service /	Mark Palmer				
Partner / Rep	Corporate Director: Corporate Services				
Categories	We like & will investigate it				
	2. We are & this is an update				
	3. We can't take this forward & this is the reason why				
	4. We like & will explore more with the public				
	5. We acknowledge & can explain				
	6. We have reflected on our priorities & your comments will				
	inform our future direction				

Feedback/	Comments Received:
Partnership	s: Community Planning Partnership: Service & Delivery - Quality
Refer to:	
CPP 230-18	8863 / Page 19 / Bullets 134-138
134.	Do the things they do more and better.
135.	ensure excellent, adaptable collaborative and accessible public
services	
136.	Give value for money
137.	just concentrate on improving essentials
138.	provide high quality support, care and protection

Partner Response:

All partners produce plans to set out how they intend to improve. As a collective the
Community Planning Partnership did this in its 10 year plan Moray 2026. The
government has specified a new approach to the way in which local public services
should do improvement planning and in October 2017 the Community Planning Board
aims to publish its first Local Outcome Improvement Plan for Moray.

Responded by:	Mark Palmer, Corporate Director (Corporate Services) Moray Council
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