

2017 Consultation Response Sheet

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Document title / ref	Consultation: (CPP / CPPServiceTargeted/ SHB ref)
Key	Black - Q1 – priority; Orange - Q2 – do different; Red - Q3 – stop doing; Q4 – start doing; Q5&6 – community; Staff
Heads of Service / Partner / Rep	Mark Palmer Corporate Director: Corporate Services
Categories	<ol style="list-style-type: none"> 1. We like & will investigate it 2. We are & this is an update 3. We can't take this forward & this is the reason why 4. We like & will explore more with the public 5. We acknowledge & can explain 6. We have reflected on our priorities & your comments will inform our future direction

Feedback/Comments Received:
Partnerships: Community Planning Partnership: Service & Delivery – Services - Targeted
Refer to:
CPP 230-18863 / Page 19 / Bullets 154-158
<p>154. develop a partnership to improve a rapid internet service.</p> <p>155. different parts of Moray need different service (especially in winter months).</p> <p>156. Greater focus on prevention (early intervention)</p> <p>157. recognising that the needs of rural and 'urban' Moray are quite different</p> <p>158. since Moray is diverse in area. rural needs differ from Elgin/coast.</p>

Partner Response:
<ul style="list-style-type: none"> • 154 – the council is investing in improvements to the services that can be provided via its website. An update report on this project “digital services” is due to be considered by the council’s Policy and Resources Committee on 21 March 2017. • 155, 157& 158 – matching service delivery to local needs is an area where the government is encouraging further work and all partners in Moray will be looking at improvements in this area. The Community Planning Partnership is required to produce a plan of how this is going to be achieved by October 2017. • 156 – All partners are aware of the need to do more in relation to prevention and early intervention – any specific ideas would be welcomed in this area.

Responded by:	Mark Palmer, Corporate Director (Corporate Services) Moray Council
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