

**THE MORAY COUNCIL
ENVIRONMENTAL SERVICES DEPARTMENT**

MORAY FORUM TRANSPORT STEERING GROUP – Tuesday 27 September 2016 – 2pm

VENUE: Moray Council Annexe – Meeting Room 1

ATTENDEES:

Anita Milne, Moray Transport Working Group (AM)
Nicola Moss, Transportation Manager (NM)
Angela Sutherland, Forres Area Forum (AS)
Donald MacRae, Public Transport Manager (DM)
Craig Woodall, Stagecoach (CW)
George McLean, NHS Grampian (GMc)
Lorna Davidson, PA to HoDS (LD)

APOLOGIES:

Mike Whelan, Commissioning Officer (MW)
Julie Cromarty, Public Transport Information Officer (JC)
Sheila Fletcher, Scottish Representative, Community Transport Association (SF)
Fabio Villani, Chief Officer, tsiMoray (FV)
Linda McDonald, Buckie Area Forum (LM)
Chris Hall, Planning Officer, Community Transport (CH)
Iain Catto, Elgin Community Council (IC)
Councillor Fiona Murdoch (FM)

Item	Subject	Action
1.0	Introductions and Apologies	
1.1	Apologies were noted. Introductions were held.	
2.0	Minutes of Previous meeting Dated 19.07.16	
2.1	Page 5 and 6 – replace MW with CW.	LD
3.0	Matters Arising	
3.1	Speyside Car Share Scheme – AM raised an issue with people using the scheme to attend healthcare appointments at ARI for example but being unable to claim the money back through the NHS even though they can if they use bus/taxi. GM will look into this issue and report back to the next meeting.	GM
4.0	Moray Transport Seminar 2016	
4.1	The seminar was well attended with over 70 people.	
4.2	AM has received the bill for catering and DM will chase contact at HITRANS for funding towards this.	DM

<p>4.3</p> <p>4.4</p> <p>4.5</p> <p>4.6</p>	<p>AM circulated draft feedback sheets with the comments that were raised and left at the seminar.</p> <p>Agreed that September (rather than November last year) was a better month to hold the seminar.</p> <p>Some of the comments asked for more groups with less people in them – this might mean a bigger venue is needed for 2017. GM said that the Alexander Graham Bell Centre might be an option and AM agreed to contact GM regarding the 2017 seminar to check availability.</p> <p>GM said that the feedback and comments would fit well into an action plan such as ‘you said – we did’ and would show attendees that their comments matter. The comments could be sent to the likes of stagecoach etc to update with their answer before circulating to attendees.</p>	<p>AM</p>
<p>5.0</p> <p>5.1</p>	<p>Transport Updates</p> <p>Public Transport</p> <p>CW said that the network has been undergoing some dramatic changes that are set to launch on 24.10.16. An open day along with a pop up shop in the St Giles Centre in Elgin have been held to let the public find out more information about the changes to services. There will also be a bus on the plainstones at the next farmers market for people to obtain information.</p> <p>The main changes will be:</p> <ul style="list-style-type: none"> • 33 bus to Lossiemouth will run every 15 minutes instead of every 20 minutes. • There will be several Elgin town centre changes. • Buckie Local Service Service 38 will be linked to Elgin and operate as Elgin – Buckie – Buckie Town service – Buckie - Elgin. • Services 31 and 36 will be linked as one route under Service 36, linking Forres, Kinloss, Findhorn, Elgin, Rothes, Aberlour and Dufftown. This will offer a link to customers from the West to access the Edgar Road retail park area. • The 35 between Buckie and Banff will reduce to 1 per hour on account of the lower passenger demand experienced. <p>CW said that a booklet with the changes and map will be available in due course (in hard copy and online). He also mentioned the free app (https://www.stagecoachbus.com/promos-and-offers/national/stagecoachbusapp) that is available for android and iphone that will give passengers live information about where their bus is etc.</p>	

	<p>CW has attended a meeting with the ACE (Advisory Committee of ENABLE) group to discuss the changes and also Elgin Community Council.</p> <p>AM asked him to provide updated information to libraries, community centres and health centres.</p> <p>CW said that investment in new buses will happen in the future and will keep us updated with progress.</p> <p>CW will find out if there are any posters advertising the new app and he can let GM have these for health centres.</p>	<p>CW</p> <p>CW</p>
5.2	<p>Transport for Health and Social Care</p> <p>DM said that the Public Transport Unit are assisting Dr Grays with patient transport after AutoVerdi (Dr Grays had an ambulance contract with them) ceased trading. The service offers a discharge and transfer service for patients. DM said that the next step was to put in place a service level agreement and consideration is being given to using the same vehicle to assist with the renal clinic patients. Further update to follow at the next meeting.</p>	
5.3	<p>Dial M</p> <p>All services seem to be doing well. Averaged about 2800 passengers per month over the summer. The Elgin service has now established itself on a more sound footing, having been the slowest one to start.</p>	
5.4	<p>Community Transport</p> <p>AM said that they had met with BABS and would like Chris Hall's replacement to also meet with them.</p>	<p>DM</p>
6.0	<p>Transport Scotland – Accessible Transport Strategy and Action Plan for Scotland</p>	
6.1	<p>AM said that Transport Scotland were invited to the transport seminar but declined due to the work ongoing to launch the accessible transport strategy and action plan for Scotland. AM said that the launch was supposed to take place this week but nothing more had been heard.</p>	
7.0	<p>AOCB</p>	
7.1	<p>Forres Vintage Tea Day – 6 October. AM asked if DM could provide leaflets for the day to hand out to attendees. DM said that he would ask a member of the team to attend to do this in person.</p>	<p>DM</p>

7.2	NM attended the Community Transport in Scotland (enabling preventative and accessible public services) conference in Edinburgh 13.9.16 and spoke about dial-a-bus.	
7.3	GM said that the public health team were interested in speaking with members of this group about social isolation and ways in which transport plays a key role. GM will ask Tracey Gervaise (Public Health Lead) to contact AM to arrange a meeting.	GM
8.0	Next Meeting	
8.1	Tuesday 22 November 2016 – 10am – Meeting Room 7, Annexe	ALL TO NOTE